

# CCNA transforms an iconic Aussie food brand

## Brief Summary

CCNA teamed up with an iconic Australian snack food brand to transform their telephony system with a much needed VOIP upgrade for the busy large manufacturer.

Over 6 months CCNA managed the design and deployment of Avaya Aura 8 upgrades across three interstate locations. This project needed to overcome accessibility issues brought on by the unforeseen global pandemic to be completed before the August 1st deadline. Core functions and licensing were consolidated, and the solution was then deployed in a single data centre with local survivability in each site.



## //

This project was a great success! The project management, technical capabilities and communication meant that everyone worked effectively and efficiently and the desired outcomes of the project were met. The project had to deal with adversity due to COVID-19 with site access restrictions, border closures and project timelines delayed and re-adjusted. Overall, given the circumstances, it was an outstanding achievement to complete the upgrade before the August 1st deadline. Great work by all!

## Project Completion Survey

The Project was successful in meeting the agreed outcomes



Please rate the level of expertise and knowledge demonstrated



The Project was managed and well-communicated at all times



How satisfied are you with the **overall** engagement from CCNA?



I would engage CCNA again for future Projects



Thinking about a similar project?

Let's Chat

[ccna.com.au/contact](https://ccna.com.au/contact) >